UNESCO/APC MULTIMEDIA TRAINING KIT

Additional resources: Cooperative Problem Solving
Developed by: Search for Common Ground

Organizations

The Association for Conflict Resolution
1015 18th Street NW, Suite 1150
Washington, DC 20036 USA
202-464-9700
http://www.acresolution.org/

The National Association for Community Mediation
1527 New Hampshire Avenue, NW
Washington, DC 20036-1206 USA
202-667-9700
http://www.nafcm.org/

The American Bar Association
Section of Dispute Resolution
740 15th St., NW, Washington, DC 20005-1009 USA
202-662-1683
http://www.abanet.org/dispute/

The Association of Family and Conciliation Courts
6515 Grand Teton Plaza, Suite 210
Madison, WI 53719-1048 USA
608-664-3750
http://www.afccnet.org/

Campus Conflict Resolution Resources
http://www.campus-adr.org/main.html

Center for Restorative Justice and Peacemaking
School of Social Work
University of Minnesota
1404 Gortner Avenue, 105 Peters Hall
St. Paul MN 55108-6160 USA
612-624-4923
http://ssw.che.umn.edu/rip
U.S. Department of Justice
Community Dispute Resolution
http://www.ojp.usdoj.gov/eows/cdr/

Conflict Resolution Center International
204 Thirty-seventh Street,
Pittsburgh, PA 15201-1859 USA
http://www.conflictres.org/

CRInfo
Conflict Research Consortium, University of Colorado
Campus Box 580, Boulder, CO 80309 USA
303-492-1635
http://www.crinfo.org/

Conflict Resolution Network Canada
http://www.crnetwork.ca/

CADRE (Consortium for Appropriate Dispute Resolution in Special Education)
Encourages the use of mediation and other collaborative strategies to resolve disagreements about special education and early intervention programs
http://www.directionservice.org/cadre/

The Institute for Conflict Analysis and Resolution
George Mason University
MS 4D3
Fairfax, VA 22030-4444 USA
703-993-2666
http://www.gmu.edu/departments/ICAR/

Institute for the Study of Conflict Transformation
http://www.transformativemediation.org/

International Association for Public Participation
11166 Huron Street, Suite 27
Denver, CO 80234 USA
1-800-644-4273
http://www.iap2.org/index.html

National Center for State Courts
300 Newport Avenue
Williamsburg, VA 23185-4147 USA
888-450-0391 x 1864
http://www.ncsonline.org/

Nebraska Supreme Court
Office of Dispute Resolution
402-471-3148
http://court.nol.org/odr/

Network of Communities for Peacemaking and Conflict Resolution
http://www.apeacemaker.net/
Oregon Dispute Resolution Commission
Supports the beneficial and effective use of mediation, negotiation, conciliation, and other collaborative problem solving processes.
1201 Court Street NE, Suite 305
Salem, OR 97310 USA
503-378-2877 x 22
http://www.odrc.state.or.us/

The Organization Development Network
76 South Orange Avenue, Suite 101
South Orange, NJ 07079-1923 USA
Fax: 973-763-7488
http://www.odnetwork.org/

The NTL Institute
1240 North Pitt Street, Suite 100
Alexandria, VA 22314-1403 USA
703-548-1500, 1-800-777-5227
http://www.ntl.org

Partners for Democratic Change
An international organization committed to building sustainable local capacity to advance civil society and a culture of change and conflict management worldwide.
http://www.partnersglobal.org/

Policy Consensus Institute
PCI is a national non-profit organization that works with states to promote collaboration to achieve more effective governance.
http://www.policyconsensus.org

Public Conversations Project
PCP promotes constructive conversations and relationships among people who have differing values, world views, and perspectives about divisive public issues.
http://www.publicconversations.org

Restorative Justice Consortium
http://www.restorativejustice.org.uk

Study Circles Resource Center
http://www.studycircles.org

Victim Offender Mediation Association
An international membership association which supports and assists people and communities working at restorative models of justice.
2344 Nicollet Avenue South, Suite 330
Minneapolis, MN 55404 USA
612-874-0570
http://www.voma.org/

World Mediation Forum
A global association of people, organizations and institutions committed to the use of mediation and other appropriate collaborative conflict management processes wherever conflicts threaten the well being of individuals, organizations, communities, and governments.
http://www.mediate.com/world
Reading List

Describes how the mediation process can be useful not only for developing good agreements, but also for developing good relationships and good citizens.

Describes methods for involving members of an organization in (re)designing systems and procedures to foster cooperation and teamwork.

A straightforward approach to creating relationships that can help address difficulties as they arise.

Presents a concise, step-by-step, proven strategy for coming to mutually acceptable agreements in every sort of conflict – whether it involves parents and children, neighbours, bosses and employees, customers or corporations, tenants or diplomats. Based on the work of the Harvard Negotiation Project, a group that works with all levels of negotiation and conflict resolution from domestic to business to international.

Perceptions are one of the critical factors in conflict and conflict management. This book describes one of the significant influences on how we form our perceptions: our place in the family.

This is a very useful book for understanding Jung’s archetypes and for using those archetypes to manage our inner lives and external behavior.

Describes how our attitudes and beliefs affect our ability to resolve conflict. Provides guidance and exercises for our development as individuals and as peacemakers.

Teaches how to handle even the toughest conversations more effectively and with less anxiety. Based on the work of the Harvard Negotiation Project it addresses the question: When people confront the conversations they dread the most, what works?

A practical five-step method for negotiating with anyone – even the difficult person who won’t say, “Yes”.